

Practice Newsletter

Welcome to our first newsletter!

We hope our regular newsletters will keep you better informed about the surgery and our services. We hope you find them helpful and informative.



What's new at Lister Surgery?

Well what a summer! So much has changed at Lister Surgery. On 30th July we embraced a new computer system called EMIS Web. All the GP practices on the island are now on the same system. The implementation of the new system wasn't without its challenges but we feel that things are reaching an even keel now. We do apologise for any disruption or inconvenience the changeover caused you. As well as a new computer system we have also scheduled a new rota for the doctors' surgery times and set up a new website. We're also reviewing all our processes e.g. booking appointments, requesting prescriptions etc to ensure that things are working as effectively as possible. A new automated check in screen is on its way to speed that up and we have employed 2 new members of administrative staff to help streamline things further.

Patient Survey

We are keen to know what you think and to make changes to improve the quality of care and service you receive from us at Lister Surgery. We are running the survey throughout October and will feedback the results and our actions in our next newsletter.

Price List

Consultation - £40

Under 16s - £20

Any Extras - £15 each

(includes Blood tests, smears, injection, ECG, referral letters etc.)



High Quality and Affordable Primary Care for Islanders



The JCC conducted some research regarding Jersey GPs this year. We have considered the findings and aimed to make significant changes to improve our service to you. This research found that you support:

1. reduced doctor fees for children...

...so we now charge under 16s only 50% of the normal fee

2. clarity regarding the cost of seeing a GP...

...so we simplified, standardized and clearly displayed our price list on our website and in the surgery.

3. better mental health support for islanders...

...so we now have a counsellor working 2 days a week at the surgery.

4. text messaging reminder services...

....so we have set up a "text anywhere" service for reminders

5. Practice nurses offering consultations...

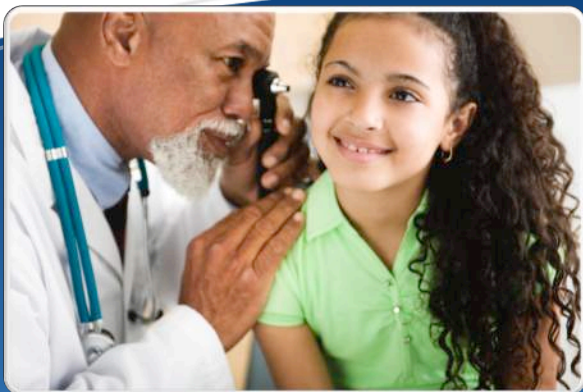
...so we are increasing the number of nurse appointments available.



Our new website:
www.listersurgeryjersey.co.uk

Online services:

- Prescription requests
- Update contact details
- New patient registrations
- Appointment requests



The Primary Care Body is a committee of Jersey General Practitioners elected by their colleagues to represent them in the public domain. Its function is both to represent the island's GPs at a political level and also to reflect the diverse nature of general practice - now more widely known as Primary Care. Doctors from Lister Surgery are involved in the reviews currently being conducted and are keen to see GPs offer the best possible service for the best possible cost. Current projects include the funding of primary care and mental healthcare provision in Jersey.

Changes in General Practice in Jersey